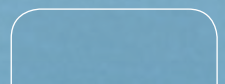
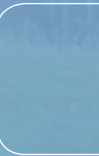


Epicor Senior Living Solution Overview

Business without Barriers

EPICOR





Epicor Senior Living Solution

With today's business environment, senior care and living operators must be more efficient than ever to provide high quality services, while maintaining profitability. Epicor's Senior Living Solution (SLS) has been specifically designed for operators of senior independent living, aged care, and community care services organizations.

Epicor SLS provides operator's tools to assist in the day-to-day management of their facilities, deliver exceptional service to clients, and improve the bottom line. The solution provides the functionality for managing the marketing, administrative, client management, and financial aspects of senior living and care organizations in an integrated software system.

Key features and capabilities of Epicor SLS include:

- Combines key functionality in a single integrated system
- Supports the marketing process from inquiry to move in
- Maintains detailed client information and service plans
- Flexible, user-definable billing capabilities
- Advanced functionality for financial management and analysis
- Extensive standard reports and advanced performance management tools
- Scales to support single facility to large, multisite/facility operator needs
- Simplifies business processes and data management
- Centralized database for all facilities and communities



Single Integrated Solution

Marketing Management

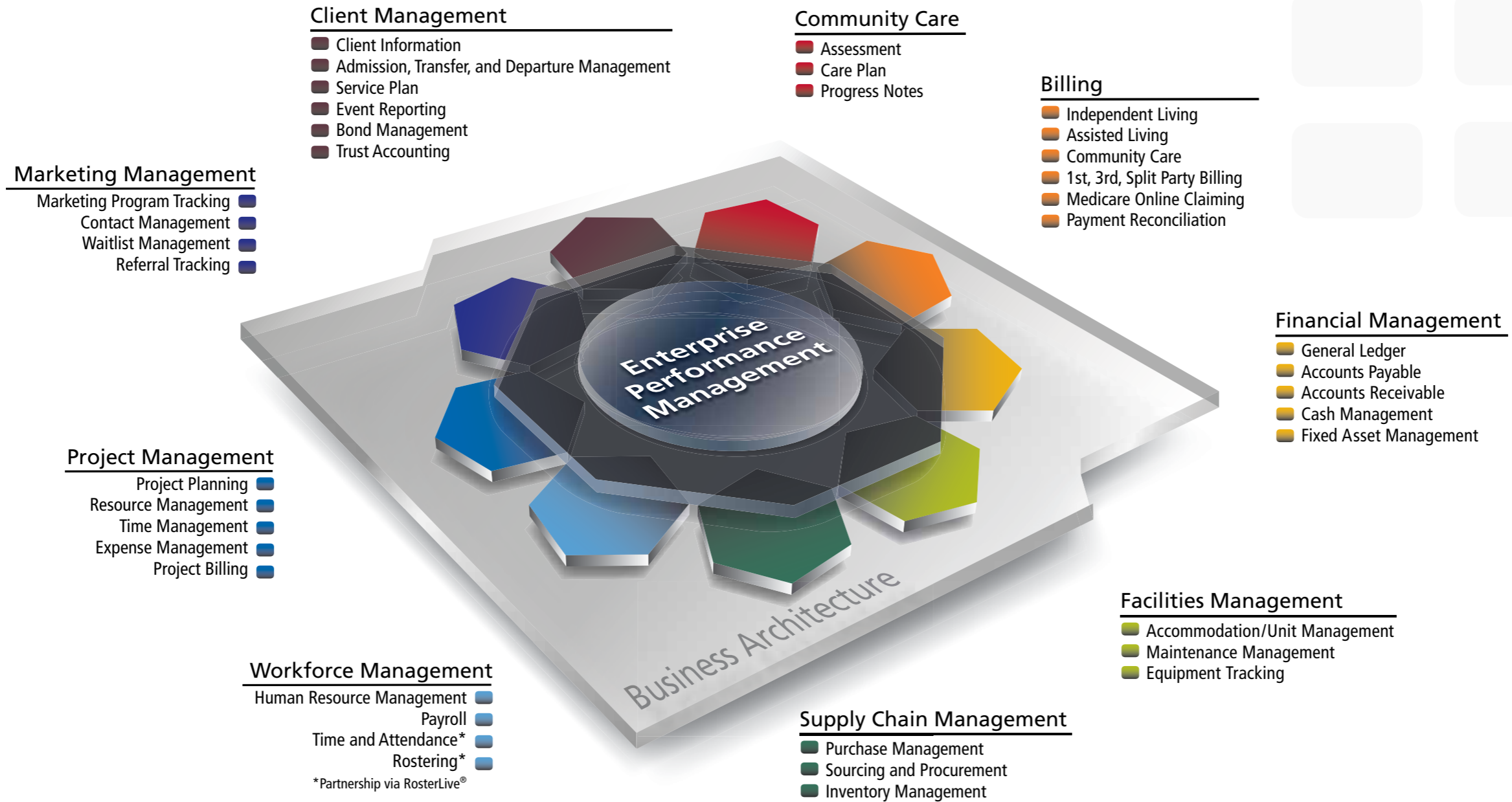
Turn leads into clients: The Marketing module supports your efforts in keeping your community at full occupancy. The module provides the necessary functionality to effectively manage the sales process and related information.

- Record prospective clients' contact information, interests, and preferences
- Track leads, referrals, and marketing activities
- Generate prospect letters with mail merge capabilities

Client Management

Epicor Senior Living Solution provides the functionality necessary to manage client's from move in through departure. Users can store key client information (demographics, health, interests, etc.), develop client specific service plans, track details around visits, activities and incidents, and manage accommodations.

- Store, view, and print client profile information
- Service plan drives billing level
- User-definable fields allow for customer-specific data



Enterprise Performance Management

- Advanced Financial Reporting
- Budgeting, Planning, and Forecasting
- Operational Data Store and Data Warehousing
- Scorecards and KPIs
- Trackers and Dashboards

Business Architecture

- Service-Oriented Architecture
- Microsoft® .NET Framework
- Web Access, Mobile Access, Web Services
- Operating System and Database Independence
- SaaS, Hosted, and On-Premise Delivery
- Business Process Management
- Information Worker
- Service Connect
- Portal
- Web 2.0

Global Business Management

- Multicompany Management
- Multicurrency Management
- Global Multisite Management

Billing and Funding Management

The sophisticated functionality accommodates the different billing requirements of senior independent living, aged care, and community care. The flexible billing capabilities supports billing for rent, service levels, contract type, ad hoc services, supplies, and other charges.

- Services-based billing
- User-definable fee structures
- Bond management (including retention, interest, and refund calculations)
- Automatically calculates RCS and ACFI for reimbursement
- Globally update fees based on percentage, fixed dollar value, or to new set rates
- Submit Medicare claims online
- Track and reconcile payments

Financial Management

The financial modules provided the backbone of the Senior Living Solution. The advanced functionality meets the straightforward requirements of a local independent, operator as well as, the complex multicompany, multicurrency requirements of a large global organization. Epicor's Financial Management modules provide comprehensive functionality for managing all the operational and financial aspects of a senior living and aged care organization.

- Manage key accounting processes (e.g., journal entries, accounts receivable, and accounts payable)
- Accurately manage cash flow and budgets
- Consolidated statements for regulatory, auditing, and reporting provide an unified financial view
- Accounting controls and system security help ensure the integrity of financial data

Performance Management

Epicor provides a broad set of business intelligence solutions that span standard reports to advanced analytic tools. The tools pull together all of the data within your enterprise to provide tactical information and strategic insight. From operational reporting, to tracking key performance indicators (KPIs), to advanced performance analysis the comprehensive tool set provides critical information for real-time decision support, optimally managing operations and informed strategic planning.

- Extensive standard reports
- Custom reporting with Crystal Reports®
- Ad hoc query tool integrated with Microsoft Office Excel®
- Definable key performance indicators
- Data warehouse and online analytical processing (OLAP) solution

Acknowledged Leader, Proven Solution

Epicor is a leader in delivering proven software solutions, over 80 senior living and aged care organizations, with over 50,000 clients, currently manage their clients, operations and resources with Epicor's Senior Living software. For more information call +61.2.9927.6200 or e-mail info.au@epicor.com.

About Epicor

Epicor Software is a global leader delivering business software solutions to the manufacturing, distribution, retail, hospitality, and services industries. With 20,000 customers in over 150 countries, Epicor provides integrated enterprise resource planning (ERP), customer relationship management (CRM), supply chain management (SCM), and enterprise retail software solutions that enable companies to drive increased efficiency and improve profitability. Founded in 1984, Epicor takes pride in more than 25 years of technology innovation delivering business solutions that provide the scalability and flexibility businesses need to build competitive advantage. Epicor provides a comprehensive range of services with a single point of accountability that promotes rapid return on investment and low total cost of ownership, whether operating business on a local, regional or global scale. The Company's worldwide headquarters are located in Irvine, California with offices and affiliates around the world. For more information, visit www.epicor.com/au.

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